

ANNEX 4 Evaluation by the Participants

ANNEX 4.1 Evaluation by the Participants - Customs Brokers

**Regional Training Workshop for Customs Officers and Brokers
Protecting Caribbean Borders from Illegal Trade in
Ozone Depleting Substances (ODS)**

Organized by:
**National Ozone Unit (NOU), Energy Division
Ministry of Finance & Energy**

Funded by:
Multilateral Fund (MLF) for the Implementation of the Montreal Protocol

Implementing Agency:
United Nations Environment Programme (UNEP)

**St. Georges, Grenada
27th & 28th November 2013**

Workshop Evaluation

Please complete this questionnaire and indicate your personal evaluation by ticking the appropriate boxes
(1 represents poor and 5 represents excellent):

1. What is your overall evaluation of the workshop?

1. 2. 3. 4. 5.

2. Did the workshop provide the information you expected?

1. 2. 3. 4. 5.

3. Was communication between participants possible and useful?

1. 2. 3. 4. 5.

4. Was the composition of the audience adequate?

1. 2. 3. 4. 5.

5. As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:

a. Environmental and human health consequences of ozone layer depletion?

1. 2. 3. 4. 5.

- b. International response to ozone layer depletion (Montreal Protocol)?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- c. Illegal Trade: An Introduction?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- d. Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- e. Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- f. HS Tariff Classification fundamentals and ODS Classification?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- g. Support Networks and Mechanisms for Customs Officers?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- h. Illegal Trade Prevention Networks in the Caribbean?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

- i. Demonstration of ODS identification equipment?
 - 1.
 - 2.
 - 3.
 - 4.
 - 5.

6. Can you think of any additional material that should be included in the Training for Customs Officers and Customs Brokers?

7. Please give additional comments about the quality of the workshop and how similar workshops could be improved:

ANNEX 4.2 Evaluation by the Participants - Customs Officers

**Regional Training Workshop for Customs Officers and Brokers
Protecting Caribbean Borders from Illegal Trade in
Ozone Depleting Substances (ODS)**

Organized by:
**National Ozone Unit (NOU), Energy Division
Ministry of Finance & Energy**

Funded by:
Multilateral Fund (MLF) for the Implementation of the Montreal Protocol

Implementing Agency:
United Nations Environment Programme (UNEP)

**St. Georges, Grenada
27th, 28th & 29th November 2013**

Workshop Evaluation

Please complete this questionnaire and indicate your personal evaluation by ticking the appropriate boxes
(1 represents poor and 5 represents excellent):

1. What is your overall evaluation of the workshop?

1. 2. 3. 4. 5.

2. Did the workshop provide the information you expected?

1. 2. 3. 4. 5.

3. Was communication between participants possible and useful?

1. 2. 3. 4. 5.

4. Was the composition of the audience adequate?

1. 2. 3. 4. 5.

5. As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:

a. Environmental and human health consequences of ozone layer depletion?

1. 2. 3. 4. 5.

b. International response to ozone layer depletion (Montreal Protocol)?

- | | | | | | |
|----|--|-----------|-----------|-----------|-----------|
| | 1. | 2. | 3. | 4. | 5. |
| c. | Illegal Trade: An Introduction? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| d. | Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| e. | Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| f. | HS Tariff Classification fundamentals and ODS Classification? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| g. | Support Networks and Mechanisms for Customs Officers? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| h. | Illegal Trade Prevention Networks in the Caribbean? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| i. | Demonstration of ODS identification equipment? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| j. | ODS Smuggling Schemes and Smuggling Examples? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| k. | ASYCUDA World and Risk Management? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| l. | Enabling the Risk Management function in ASYCUDA World? | | | | |
| | 1. | 2. | 3. | 4. | 5. |

6. Can you think of any additional material that should be included in the Training for Customs Officers and Customs Brokers?

ANNEX 5 Data for Analysis

ANNEX 5.1 Data for Analysis - Customs Brokers

(1 represents poor and 5 represents excellent)

	1	2	3	4	5	Remarks
Question 1	What is your overall evaluation of the workshop?					
Responses	0	0	0	3	6	
Question 2	Did the workshop provide the information you expected?					
Responses	0	0	0	1	8	
Question 3	Was communication between participants possible and useful?					
Responses	0	0	0	2	7	
Question 4	Was the composition of the audience adequate?					
Responses	0	0	0	3	5	1Not Sure
As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:						
Question 5 (a)	Environmental and human health consequences of ozone layer depletion?					
Responses	0	0	0	3	6	
Question 5 (b)	International response to ozone layer depletion (Montreal Protocol)?					
Responses	0	0	0	2	7	
Question 5 (c)	Illegal Trade: An Introduction?					
Responses	0	0	1	5	3	
Question 5 (d)	Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?					
Responses	0	0	0	2	7	
Question 5 (e)	Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?					
Responses	0	0	1	2	6	
Question 5 (f)	HS Tariff Classification fundamentals and ODS Classification?					
Responses	0	0	0	3	6	
Question 5 (g)	Support Networks and Mechanisms for Customs Officers?					
Responses	0	0	3	3	3	
Question 5 (h)	Illegal Trade Prevention Networks in the Caribbean?					
Responses	0	1	0	4	4	
Question 5 (i)	Demonstration of ODS identification equipment?					
Responses	0	0	0	3	6	

ANNEX 5.2 Data for Analysis - Customs Officers

(1 represents poor and 5 represents excellent)

	1	2	3	4	5	Remarks
Question 1	What is your overall evaluation of the workshop?					
Responses	0	0	0	8	6	
Question 2	Did the workshop provide the information you expected?					
Responses	0	0	0	7	7	
Question 3	Was communication between participants possible and useful?					
Responses	0	0	0	6	8	
Question 4	Was the composition of the audience adequate?					
Responses	0	0	2	8	3	1 NA
As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:						
Question 5 (a)	Environmental and human health consequences of ozone layer depletion?					
Responses	0	0	1	2	11	
Question 5 (b)	International response to ozone layer depletion (Montreal Protocol)?					
Responses	0	0	0	5	9	
Question 5 (c)	Illegal Trade: An Introduction?					
Responses	0	0	0	8	6	
Question 5 (d)	Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?					
Responses	0	0	0	6	8	
Question 5 (e)	Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?					
Responses	0	0	1	8	4	1 NA
Question 5 (f)	HS Tariff Classification fundamentals and ODS Classification?					
Responses	0	0	0	6	8	
Question 5 (g)	Support Networks and Mechanisms for Customs Officers?					
Responses	0	0	0	8	6	
Question 5 (h)	Illegal Trade Prevention Networks in the Caribbean?					
Responses	0	0	2	8	4	
Question 5 (i)	Demonstration of ODS identification equipment?					
Responses	0	1	1	4	8	
Question 5 (j)	ODS Smuggling Schemes and Smuggling Examples?					
Responses	0	0	0	3	11	
Question 5 (k)	ASYCUDA World and Risk Management?					
Responses	0	0	2	8	4	
Question 5 (l)	Enabling the Risk Management function in ASYCUDA World?					
Responses	0	0	1	11	2	

NA - No Answer